

# The fine print

## **DEFINITIONS**

Event: SMSF Virtual Day 2020

Organiser: Smarter SMSF Pty Ltd ('Smarter SMSF')

Ticket: Entry to the events associated with 'SMSF Day'

Ticket Holder: The name in which the ticket has been purchased under or allocated to

#### **FEES**

One ticket includes entry to the event 'SMSF Virtual Day 2020' for which you have registered. Any and all other costs associated with your attendance shall be borne solely by you, and Smarter SMSF shall have no liability for such costs.

The advertised and subsequent price paid for a ticket is deemed to be the correct price and should future tickets be sold at a discount no refunds/credits are due to person who paid a higher amount.

Full payment must be received prior to your attending the event.

## PROHIBITED CONDUCT

**Limitations on Use.** By registering for the SMSF Virtual Day event you agree not to sell, trade, transfer, or share your complimentary access link and/or code, unless such transfer is granted by the Smarter SMSF. By registering for this Virtual Event, you agree not to share, sell, or trade your access. If Smarter SMSF determines that you have violated this policy, Smarter SMSF may cancel your access, retain any payments made by you, ban you from future events and if deemed appropriate report you to law enforcement authorities.

**Continuing Professional Development.** Whilst Smarter SMSF cannot restrict the use of a ticket holder sharing the view of this event with one or more persons (e.g. watching the broadcast as team), it will for CPD purposes issue a CPD certificate for the ticket holder only.

**Disruptive Conduct.** You acknowledge and agree that Smarter SMSF reserves the right to remove you from the event, if in its sole discretion, determines that your participation or behaviour creates a disruption or hinders the Event or the enjoyment content by other attendees.

**Recording, Live Streaming, and Videotaping.** Participants may not record or broadcast audio or video of sessions at SMSF Virtual Day 2020.

**Unethical/Non-Compliant Business Practices.** Smarter SMSF reserves the right to deny participation to anyone who engages in or is reputed to engage in unethical or non-compliant business practices.

In addition to the requirements and prohibitions set forth under 'Prohibited Conduct', Smarter SMSF may also exclude any prospective participant from registering for or participating in any Event, in Smarter SMSF's sole discretion.

#### **CHANGE OF PROGRAM AGENDA**

Smarter SMSF will endeavour to ensure that event programs are correct at the time of the event. Unfortunately, we may need to alter the program prior to or during the event and reserve the right to do so without notice.

#### **GROUP BOOKINGS**

In order to receive a Group Booking Discount, all members of the group must come from the same organisation (or be included on the one invoice), be registered at the same time and registration must be finalised in a single payment.

## **CANCELLATION POLICY**

Any cancellation notification must be emailed to: <a href="mailto:team@smarter.com.au">team@smarter.com.au</a>. No refunds will be due or payable should the cancellation notice be received 14 days or less from the event date. Should a credit be issued then this credit only be used to attend a future event(s) conducted by Smarter SMSF and must be redeemed within twelve months of the event date.

Should the event be cancelled by the organiser then the organiser has the right to reschedule the event without penalty or refunds or credits being due. No responsibility will be accepted for any associated costs borne by the ticket holder.

## **PRIVACY ACT NOTE**

Registration details from this event and not shared by Smarter SMSF with any other organisation, including the event partners without your express consent that is indicated from this event or activities around this event.

Where you accept to receive future information from an event partner, Smarter SMSF is not responsible for the information provided by such organisations.

## **LIABILITY**

The organiser, under no circumstance, will accept responsibility for any injury, illness, loss of items traveling to the event, during the event, or traveling back from the event. Workers compensation & public liability insurances are the responsibility of the ticket holder.

## **COPYRIGHT**

Audio and video recording devices are strictly prohibited. Still photography is acceptable.

All original content of Smarter SMSF must be acknowledged and referenced.

#### **EVENT**

The organiser has the right to change advertised programs, venues, seating arrangements and audience capacity at any time.

## **FORCE MAJEURE**

The organiser shall not be liable for any failure of or delay in the performance of this Agreement for the period that such failure or delay is due to causes beyond its reasonable control, including but not limited to acts of God, war, strikes or labour disputes, embargoes, government orders or any other force majeure event.